fire first aid [119]

24 hours a day, 365 days a year

Toreign caller ① Call 119 (Foreign language)

3-Party Telephone Call

(3) Telling of events and confirmation of situation (Foreign language)



Telephone Interpretation Center (Private entity) Fire Department Command Center



② Forward call and request for foreign language interpreter (Japanese)

4 Telling of events and confirmation of situation (Japanese)